

**ILLINOIS WINDOW SHADE COMPANY  
WARRANTY INFORMATION**

**WHAT IS COVERED**

The product is warranted against defects in materials or workmanship for the time period specified below, provided that the product was properly installed, the product was made or assembled exclusively from Illinois Window Shade Company materials and components, and Illinois Window Shade Company recommendations were followed with regard to limitations and specifications. This warranty extends only to the original purchaser of the product.

**LIMITED LIFETIME WARRANTY**

- SmoothMove™ interior manual roller shades
- PowerMove™ interior motorized roller shades  
Stationary shades

**FIVE-YEAR WARRANTY**

- PowerMove™ motorized components and accessories (not including batteries)
- SmoothMove™ exterior manual roller shades
- PowerMove™ exterior motorized roller shades

**WHAT IS NOT COVERED**

- Normal wear and tear, including: Loss of color intensity, discoloration, fading, cracking, or yellowing caused by long exposure to direct sunlight
- Slight color variation
- Exterior solar shades damage caused by inclement weather, windy conditions, coastal/salt conditions, pressure washing, or exposure to chemicals including chlorine
- Fabric damage caused by abuse, accidents, alterations, misuse, or failure to follow measuring/installation/use/cleaning maintenance instructions

**WARRANTY OBLIGATIONS**

The obligations of Illinois Window Shade Company are limited to the replacement or repair of parts or products found to be defective. If repairs are made under this warranty, the repairs will be made with like or similar parts. It is at the sole discretion of Illinois Window Shade Company to determine whether product will be replaced or repaired.

Illinois Window Shade Company is not responsible for shipping costs or labor costs, for measuring and taking the product down, or for re-measuring or reinstalling the product.

Warranty coverage applies to defective product only. Other window coverings in the facility will not be replaced.

**SERVICE**

To learn more about warranty claims, contact us at 773-743-6025 or [info@illinoisshade.com](mailto:info@illinoisshade.com).

Warranty claims must be accompanied by a proof of purchase, as well as details regarding the nature of the problem, location of the product, etc. Warranty claims may be submitted to:

Illinois Window Shade Company  
6250 N Broadway Chicago, IL 60660

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES. THE DURATION OF ANY IMPLIED WARRANTIES FOR ANY PRODUCT IS LIMITED IN DURATION TO THE WARRANTY TERM APPLICABLE TO SUCH PRODUCT AS SET FORTH ABOVE.

ILLINOIS WINDOW SHADE COMPANY SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental, punitive, or consequential damages, so this limitation or exclusion may not apply to you.

No person is authorized to extend or alter this warranty.